



HOSPITALITY/CONTRACT WARRANTY

PRODUCT WARRANTY

Baker warrants the goods sold by it to be free from defects in material and workmanship under normal use and service. Our obligation under this warranty shall be limited to replacing or repairing any goods that, within two years after delivery to the original purchaser, are demonstrated to be defective.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Baker will not be held responsible for color variation as finish colors may vary slightly due to the inherent design and/or use of differing materials. Baker also uses many natural materials such as exotic woods, veneers, leathers, rattan, etc. that will contain innate characteristics which are not considered defects or candidates for warranty.

DAMAGE IN TRANSIT

The delivering carrier is directly responsible for all damage (including concealed) that occurs in transit. Upon receipt of any damaged goods, the customer should immediately request an inspection. Only the consignee can file a claim after shipment has been made. All packing materials should be kept with the damaged goods. Please note that glass and stone are considered a high risk commodity by many freight carriers and requires purchase of insurance for warranty.

RETURN/REPAIR OF MERCHANDISE

In the unlikely occurrence, local repair or return decisions will be determined by Baker by project and depend on factors such as location, effectiveness of timing and results, etc. No returned goods will be accepted unless sender has first obtained written permission from Baker. No order will be accepted for credit, repair or replacement except on previous agreement, in writing from Baker. All returned goods must be sent prepaid.