

## GENERAL INFORMATION — Warranties

### Tables

All tables manufactured by WCI are warranted to the original purchaser covering normal usage for a period of **twelve years** from the date of the original invoice. WCI will replace or repair (at our discretion) without cost to our customers any item found to be defective as a result of defective materials or workmanship. We will not, however, repair any item which has been abused or subjected to any use other than that which was originally intended for our product. Any repairs by the customer must receive specific written authorization from WCI before being executed on location to receive proper reimbursement for associated costs. In no event shall liability under this warranty exceed the original purchase price.

Electrical items not manufactured by WCI are covered for a period of one year.

Plastic laminates, Corian®, 3form® Chroma®, acrylic, quartz and non-standard custom materials are not warranted by WCI, but are warranted by the respective manufacturers under their specific warranty only.

Wood furniture is made of natural variable raw material. Differences in grain characteristics and color among wood species are naturally occurring variations and are not within the control of WCI nor considered defects included in this warranty.

### Seating

WCI seating frames are warranted to be free of defects in materials and workmanship covering normal usage to the original purchaser for a period of **seven years** from the date of the original invoice. WCI will replace or repair (at our discretion), without cost to our customers, any item found to be defective as a result of defective material or workmanship. This warranty does not apply to damage resulting from accident, misuse, abuse, alteration or negligence. Any repairs by the customer must receive specific written authorization from WCI before being executed on location to receive proper reimbursement for associated costs. WCI will not be liable for any additional charges sustained by the customer because of improper installation by others, usage or after market additions.

Plastic laminates, upholstery and non-standard custom materials are not warranted by WCI, but are warranted by the respective manufacturers under their specific warranty only.

Wood furniture is made of natural variable raw material. Differences in grain characteristics and color among wood species are naturally occurring variations and are neither within the control of WCI, nor considered defects included in this warranty.

WCI seating is not intended for outdoor usage. Outdoor usage of seating voids warranty.

COM textiles and COL leathers are not warranted by WCI, but are warranted by the respective manufacturers under their specific warranty only.

### Outdoor

All outdoor products manufactured by WCI are warranted to the original purchaser covering normal usage for a period of **one year** from the date of the original invoice. WCI will replace or repair (at our discretion) without cost to our customers any item found to be defective as a result of defective material or workmanship. We will not, however, repair any item which has been abused or subjected to any use other than that which was originally intended for our product. Any repairs by the customer must receive specific written authorization from WCI before being executed on location to receive proper reimbursement for associated costs. In no event shall liability under this warranty exceed the original purchase price.

## GENERAL INFORMATION — Care and Maintenance

### Table Tops

#### Plastic Laminate Table Tops

Laminate topped tables be cleaned with a mild, non-abrasive cleaner and cloth.

Formica®: [www.formicadocs.info/en-us/search#sort=relevancy&f:DocumentSiteType=\[Technical%20Guides\]](http://www.formicadocs.info/en-us/search#sort=relevancy&f:DocumentSiteType=[Technical%20Guides])

Nevamar®: [www.panolam.com/wp-content/uploads/2020/06/Panolam-Surface-Systems-Care-and-Maintenance-HPL-2-2018.pdf](http://www.panolam.com/wp-content/uploads/2020/06/Panolam-Surface-Systems-Care-and-Maintenance-HPL-2-2018.pdf)

Pionite®: [www.style-ritekitchens.com/wp-content/uploads/2013/11/Pionite-Care-and-Maintenance.pdf](http://www.style-ritekitchens.com/wp-content/uploads/2013/11/Pionite-Care-and-Maintenance.pdf)

Wilsonart®: [www.wilsonart.com/media/Technical\\_Resources/en/hpl\\_cm.pdf](http://www.wilsonart.com/media/Technical_Resources/en/hpl_cm.pdf)

#### Wood Veneer and Solid Wood Table Tops

Wood must be treated as a breathing, living material. Like all organisms, it is subject to changes depending upon the environment in which it exists. The principal concern is the humidity in the surrounding atmosphere and its effect on the wood. Like many other materials, wood shrinks when it loses moisture and it swells when it absorbs it. WCI wood finishes should be wiped clean with a soft damp cloth moistened with water, and then dried with a soft cloth. Wood finishes should be protected from excessive heat. A heat pad, coaster or trivet should be used to protect the table top from pots, pans, hot serving dishes, drinks, plates, etc.

**Note:** Do not use commercial cleaners, abrasives, solvents, Windex, 409, Ajax, etc. on the table top as this will wear away the acrylic waterborne enamel.

#### Acrylic Table Tops

Acrylic table tops consist of specially formulated acrylic, providing a tough nonporous surface material with superior stain and UV light resistance. Color and material is consistent throughout the top, providing a renewable surface.

Most dirt and residue can be removed by washing with warm soapy water, followed by rinsing with clean water and wiping down with a dry towel to eliminate water spots. Disinfecting acrylic table tops can be accomplished using (1) part household bleach mixed with (1) part water. Wash and rinse thoroughly, and wipe dry. Minor scratches and burns on matte finish can be buffed out with a medium ScotchBrite pad, followed by wiping the area down with soapy water and towel dry. Minor scratches and burns on gloss finish can be buffed out with a white ScotchBrite pad, or wet sanded with 2000 grit sandpaper, followed by wiping area with soapy water and towel dry. Deep scratches and burns should be repaired by a professional fabricator. Acrylic table tops have excellent heat resistant qualities; however, it is important, as with all table top materials, to minimize direct exposure to heat. WCI recommends using hot pads or trivets when placing hot objects on any acrylic table top.

**Caution:** Nail polish, nail polish remover, and any acetone based liquid will permanently stain and/or damage the acrylic table top. Chemicals such as paint remover, metal cleaner, oven cleaner, abrasive cleaner, and acid drain cleaner will also damage acrylic table tops and should not be used.

#### Corian® Table Tops

Please see: [www.corian.com/IMG/pdf/k-26840-corian-solid-surface-care-and-maintenance.pdf](http://www.corian.com/IMG/pdf/k-26840-corian-solid-surface-care-and-maintenance.pdf)

#### Quartz Table Tops

Caesarstone®: [www.caesarstoneus.com/care-maintenance/quart-surfaces/](http://www.caesarstoneus.com/care-maintenance/quart-surfaces/)

Okite® : [us.okite.com/resources/](http://us.okite.com/resources/)

# GENERAL INFORMATION — Care and Maintenance

**Metal Tables Tops**

All metal tables are suitable for indoor and outdoor applications. They have been pretreated and powder coat finished to resist the elements all year long without fading, rusting, or cracking.

For regular cleaning of the metal frames, use a solution of mild, non-abrasive soap and warm water. For more difficult stains, use a mild household cleaner. Avoid using abrasives and chemical cleaners. Always test a small area prior to cleaning. Do not pressure wash.

**Table Bases****Powder Coat and Plated Bases**

All powder coat and plated bases should be cleaned with a mild, non-abrasive cleaner and cloth. Users are urged to make periodic inspections to look for damage, loose screws and bolts, or other signs of structural fatigue incurred in daily handling, use, and abuse. Examination must include structural joints, corner blocks, welds, and any other stress points. Any product found to be damaged, defective or loose should be taken out of service immediately.

**Seating****Metal**

All metal chairs are suitable for indoor and outdoor applications. They have been pretreated and powder coat finished to resist the elements all year long without fading, rusting or cracking. For regular cleaning of the metal frames, use a solution of mild, non-abrasive soap and warm water. For more difficult stains, use a mild household cleaner. Avoid using abrasives and chemical cleaners. Always test a small area prior to cleaning. Do not pressure wash.

**Polypropylene**

Injection molded polypropylene chairs are suitable for indoor and outdoor applications. UV inhibitors in the polypropylene protect against sun rays. To maintain the finish of polypropylene chairs, clean regularly with warm sudsy water — never use abrasive cleaners or boiling water.

For regular cleaning of the chair's metal frames, use a solution of mild, non-abrasive soap and warm water. For more difficult stains, use a mild household cleaner. Do not use abrasives and chemical cleaners. Always test a small area prior to cleaning. Do not pressure wash.

**General Maintenance**

Our customers are urged to make periodic inspections to look for damage, loose screws and bolts or other signs of structural fatigue incurred in daily use. Examination must include structural joints, corner blocks, welds and any other stress points. Any product found to be damaged, defective or loose should be taken out of service immediately.

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