

ERIK LINDSTRÖM

L I M I T E D W A R R A N T Y

Careful inspection of the rug is made by Erik Lindstrom® before shipment. However, final inspection and acceptance of the delivered rug are the ultimate responsibilities of the Buyer. Immediately upon receipt, Buyer must inspect the rug for color, size and description consistency with the order.

The delivered rug will substantially conform to the color, size, style, design and description of the order, except that the rug may vary slightly from description or sample due to the custom, hand-made nature of the rug and the natural variation in materials used to create the rug.

Erik Lindstrom® warrants the rug against manufacturing defects in workmanship or materials for one (1) year from the date of the original purchase.

This warranty is only applicable to rugs placed in use indoors and in environments maintained at normal temperature and humidity. It does not cover tears, burns, cuts, pulls, or other damage, deterioration, stain, loss of color or appearance caused by abuse, or improper or inadequate maintenance. It does not cover products placed in use on stairs, ramps, or any area regularly subjected to wheeled or rolling apparatuses.

This warranty is limited to actual repair or replacement. Erik Lindstrom®'s total liability shall not exceed the invoice amount to the original Buyer. Erik Lindstrom® is not responsible for bodily injury, property loss or damage, removal or relocation of furnishings, or any incidental or consequential damages or costs associated with repair or replacement.

This warranty is intended for the protection of the initial Buyer and is not transferable to any other party.

This warranty does not cover the following, which may affect the rug's appearance and/or performance over time:

1. Normal wear and tear
2. Shedding (this can be reduced by vacuuming the rug at a low power mode at least once a week)
3. Normal sprouting, pulls or loss of single tufts of fiber
4. Occasional sprouting pulls or loss of single tufts of fiber
5. Color and texture changes due to the use of natural fibers and dyes or prolonged exposure to sunlight, humidity, heat or certain atmospheric gases
6. Seam peaking from rolling the rug (this should disappear with reverse rolling)
7. Improper maintenance, including use of the vacuum's beater bar
8. Damage caused by pets
9. Improper cleaning
10. Rolling marks (these should disappear with routine vacuuming)
11. Matting and crushing in rugs, which can be minimized by proper maintenance of the rug
12. Rugs recently removed from a bag may have odor which can dissipate by placing the rug (back side up) in direct sunlight for 24 hours

ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, ARE EXPRESSLY EXCLUDED, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE.

