



WOOD CARE AND MAINTENANCE

General rules are to use a moist cloth for cleaning and remove spilt liquids on the surface immediately.

Because wood is a living material, it demands care and maintenance throughout its life span. Wood has to be able to breathe or else it will crack. We recommend that you never cover your wooden furniture with material that does not breathe, like plastic or wax for more than 12 hours at a time. Also, remember not to keep your wooden furniture in a non-heated room and protect it against too much heat from a radiator, a wood stove or the like.

Take good care of your wooden furniture as it does not like too much direct sunlight, too much humidity fluctuation, getting too wet, too much cold or too much heat.

POLYURETHANE LEATHER CARE AND MAINTENANCE

It is important to vacuum upholstery regularly to remove the surface dust that builds up and slowly contributes to a greying effect that diminishes the clarity of the original color. Please note that vacuuming should be done with the soft brush nozzle.

Water-based or foam cleaning agents or diluted household bleach may be used for cleaning this material.

WARRANTY

Our items are guaranteed for one year against any mechanical defects or technical failures. Should an issue arise with your product please inform us and we will replace or repair the item. We cannot be held responsible for the following: changes and patina to the surface of unsealed metals, damages caused by improper care or cleaning solutions, damage caused by exposure to weather or environmental conditions, damage caused by improper installation, or damage caused by typical wear and tear including, but not limited to, scratches, dents, and stains.

SHIPPING DAMAGES

Our items are checked thoroughly before they leave our workshops. If, however, upon receiving your new item you discover a defect, please contact us and we will fix the problem. Damages must be documented and reported within 48 hours of receipt. In the case that damage occurred during shipment, packaging must be retained in order for the claim to be successfully processed.

RETURN POLICY

Because of the custom, made-to-order nature of our work, unfortunately we are not able to accept returns or offer exchanges. All sales are final.