

SPECIFICATIONS FOR CONCRETE FURNISHINGS

- PRODUCT SHALL BE REINFORCED WITH A WIRE WELDED MESH CAGE WITH SIZES NO. 2 AND NO. 3 STEEL REINFORCING RODS USED THROUGHOUT, WELDED AT ALL POINTS.
- 2. CONCRETE SHALL BE PORTLAND CEMENT, CONFORMING TO THE CURRENT EDITIONS OF THE ASTM STANDARD SPECIFICATIONS FOR PORTLAND CEMENT DESIGNATION C-150. TYPE III OR I.
- 3. COLORING AGENTS ARE TO BE PURE MINERAL OXIDES AND SHALL BE MIXED INTEGRALLY WITH CEMENT.
- 4. CURED CONCRETE SHALL ATTAIN MINIMUM COMPRESSIVE STRENGTH OF 5,000 P.S.I. AT 28 DAYS.
- 5. FINISH OF FORMED SURFACES SHALL BE SMOOTH AND FREE OF ABRASIONS. ALL ENVIRONMENTAL SURFACES SHALL BE SEALED PER MANUFACTURER'S RECOMMENDATIONS.
- 6. FOOTINGS: TO BE INSTALLED BY CUSTOMER AT LOCATION OF ANCHORING RECESSES PER REQUIREMENTS IN PRODUCT DRAWING.
- 7. DELIVERY SHALL BE MADE TO THE JOB SITE, AND PRODUCT OFF LOADED WITH A CRANE EQUIPPED TRUCK.

PRODUCT GUARANTEE

QUICK CRETE PRODUCTS, PURCHASED NEW, ARE GUARANTEED TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP UNDER NORMAL USE. QUICK CRETE WILL NOT COVER DAMAGE INCURRED FROM VANDALISM AND ACTS OF GOD. QUICK CRETE WILL GUARANTEE OUR PRODUCTS FOR A PERIOD OF ONE (1) YEAR FROM THE ORIGINAL DOCUMENTED DATE OF DELIVERY. REPLACEMENT AND REPAIR SHALL BE AT THE DISCRETION OF QUICK CRETE PRODUCTS CORP.

THANK YOU FOR USING QUICK CRETE PRODUCTS.

KICK CKOOK

CEO



Dear Customer,

Thank you for selecting QCP to fulfill your site furnishings needs. Through industry leading product development and quality control processes, every effort has been made to design and manufacture products that are durable, easy to maintain, and will give you years of outstanding service. Always remember: your business is extremely important to us.

Caring for your products

Mild climates:

QCP recommends products are sealed every two to three years. Products that are used in food court areas and washed continually may require resealing every six months.

Freeze-thaw climates:

QCP recommends yearly re-sealing.

Products should be washed with soap and water to remove debris. Thoroughly dry the surface and re-seal. Sealers can be applied with a sponge, roller, sprayer, or brush-it is not necessary to strip the old sealer. Sealer is available at most national home improvement centers (specs are available upon request).

Lids and Liners:

Lids and liners have a limited life span. QCP recommends that our lids are polished with car wax in order to prolong life and for ease of maintenance. Concrete, lids, and liners should be cleaned on a regular basis. Our lids go through a stringent powder coating process, which we feel is the best coating possible.

Our plastic liners are custom made for each product. Replacements are available through our office.

Customer service is what separates us from the rest. Please call (951) 737-6240 with any questions.

As always, thank you for your order. We appreciate your business.



Subject: General Cleaning and Graffiti Removal Instructions

Step 1. If the affected area is heavily soiled, lightly water blast the surface to remove any loose dirt, grime, and any other delaminated films or particles. Set the initial spray setting at 500 PSI, and increase gradually (as needed) to its desired pressure to effectively remove stain. However, do not exceed more than 2500 PSI as this may start pulverizing the surface.

Important: Perform this process with caution as this may remove special coatings for specific designs, and aesthetic protections. All coatings used are considered as <u>"permanent" or "non-sacrificial"</u>, and could be removed by this process.

Always consult the manufacturer's operating manual for specific working instructions, and safety handling of the equipment at all times.

If no water blast equipment is available use any type of recommended soap cleaning materials below to wash and rub the affected surface.

Soap Cleaner: Soft scrub soap containing Citrus Acid w/Lemon Solution

(Available in regular hardware stores)

Soap Cleaner: Tri-Sodium Phosphate Cleaner diluted in warm water.

(Available in regular hardware stores)

Cleaning Material: Soft bristles or Sponge (Do not used steel or hard bristles)

Step 2. If the affected area is still stained with ink or other pigmented color, clean the surface area by using any type of recommended solvent cleaner listed below. They can be purchased and used readily.

Product: So-Safe Graffiti Remover (Manufacturer: HILTI 1-800-879-8000)

Product: Paint Reducer (Regular Hardware Store) Product: ZEP Clean EMS Graffiti Remover

(Manufacturer: ZEP Ind.1-877-I-BUY-ZEP)

During the cleaning process always use a clean rug for pouring solvent, and then rub onto the affected area in a circular motion. The process may be repeated several times, and completed when the solvent ceases to take any effect in removing any more stains.



Step 3. After completing Step 1 and Step 2, and the affected surface is still visually non-uniform due to residual presence of graffiti stains, the affected surface will then need to be "re-sacked" by a cement colored compound and then re-stained or repainted according to its original color.

Please contact your sales representative to order a sacking compound and coating (i.e. stain or paint) to use in applying over the affected area. For a professionally finished job, the customer may request field technical support from Quick Crete Products Corp. at an additional cost to the customer, for inquiries please contact your sales representative for more details.

For any immediate signs of graffiti, the affected surface area must be immediately cleaned within 24-hours. The effectiveness of this procedure will vary depending on the degree of staining, and as a result may sometimes require more extensive surface preparation and restoration work.