

WARRANTY

Decorative Carpets by STARK hereby warrants its carpets to be free from defects in material and workmanship for a period of one year unless sold as imperfect, mill seconds, close-outs or mill ends and with the following exceptions.

- 1. No claim will be entertained for worn carpet under rolling chairs when not protected by chair pads.
- 2. Dye lots are subject to slight color variation. Claims for color variation within commercial tolerances will not be considered.
- 3. No claim will be allowed or allowances made for damage to carpet occurring or resulting from improper cleaning, including wet cleaning.
- 4. No claim will be allowed for improper installation of the goods. An imperfect seam made by the installer cannot be considered a manufacturing defect.
- 5. Pile crush, shading, shedding or soiling are not manufacturing defects and cannot be considered as reason for adjustment.
- 6. High tags or sprouts, missing tufts, or tufts pulling will only be adjusted on the basis of replacing missing tufts. Sprouting of loose yarn is not considered a manufacturing defect.
- 7. No claim will be entertained on carpet that has been treated with any topical treatment.
- 8. Hand tufted and woven products contain natural irregularities. Lines, weave lines and striations may appear and are inherent characteristics of these types of carpets and are not considered manufacturing defects.