

Audo

COPENHAGEN



AUDO WARRANTY
2023

AUDO WARRANTY

Furniture

Audo A/S provides a two-year warranty from the invoice date in relation to manufacturing and material faults.

The warranty is valid two years from the dealer's time of sales. This must always be documented through an original sales ticket/ receipt. Audo A/S offers no compensation for wear and tear.

Audo A/S cannot be held responsible for damages caused by incorrect, inappropriate or careless use of delivered goods. Audo A/S does not cover costs related to installation and dismantling and other similar costs (terms and conditions apply).

Lighting

Audo A/S provides a two-year warranty from the invoice date in relation to manufacturing and material faults.

The warranty is valid two years from the dealer's time of sales. This must always be documented through an original sales ticket/ receipt. Audo A/S offers no compensation for wear and tear. Audo A/S cannot be held responsible for damages caused by incorrect, inappropriate or careless use of delivered goods.

Transformers, ballasts, light sources and other electronic devices are subject to the warranty terms of the manufacturer in question. Audo A/S does not cover costs related to installation and dismantling, replacement of ballasts/transformers and other similar costs related to electricians and the like.

Accessories

Audo A/S provides a two-year warranty from the invoice date in relation to manufacturing and material faults.

The warranty is valid two years from the dealer's time of sales. This must always be documented through an original sales ticket/ receipt. Audo A/S offers no compensation for wear and tear.

Audo A/S cannot be held responsible for damages caused by incorrect, inappropriate or careless use of delivered goods. Audo A/S does not cover costs related to installation and dismantling and other similar costs.



WARRANTY OVERVIEW TABLE

| | 10 YEAR WARRANTY: | NOT COVERED: | SPARE PARTS AVAILABLE |
|--|--|---|--|
| HARBOUR CHAIR | Steel base (incl. welding), seat and back. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. Textile* (will follow Guarantee from Supplier). | Stacking plate, screws, glides |
| CO CHAIR | Wood and Steel base (incl. welding), seat and back. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. Textile* (will follow Guarantee from Supplier). | Screws, glides, castors, swivel |
| PEDAL BIN | Bin body (steel and surface), lid, pedal (steel), inner bin (excl. handle). | Normal wear and tear / failure caused by improper maintenance or improper use of the product. | Glides, pedal patch, inner bin, handle, gas lift |
| AFTEROOM COLLECTION | Broken legs, in general broken welding joints, or glued assembly points. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. Wear parts, such as gliders. | Screws, gliders |
| TEAROOM COLLECTION | Broken frame, broken armrest in general broken inside construction. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. | No spare parts |
| OFFSET SOFA | Broken legs, broken armrest in general broken joints on the series, If inside construction breaks. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. | No spare parts |
| KNITTING CHAIR | Glides and broken frames. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. Wear parts, such as gliders. | Glides |
| EAVE MODULAR SOFA | Broken legs, broken armrest in general broken joints on the series, If inside construction breaks. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. Wear parts, such as gliders. | No spare parts |
| THE PENGUIN DINING AND LOUNGE CHAIR | Broken frames or seat and backrest. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. Wear parts, such as gliders. | Glides and screws for the backrest and the seat |
| THE SEAL LOUNGE CHAIR, HIGH BACK OR LOW BACK + OTTOMAN | Broken legs, in general broken joints on the series, If inside construction breaks. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. Armrests are not included in the 10 year warranty. | No spare parts |
| ELIZABETH LOUNGE CHAIR + OTTOMAN | Broken legs, in general broken joints on the series, If inside construction breaks. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. Armrests are not included in the 10 year warranty. | No spare parts |
| PAGODE SOFA | Broken legs, in general broken joints on the series, If inside construction breaks. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. | No spare parts |
| RADIOHUS SOFA | Broken legs, in general broken joints on the series, If inside construction breaks. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. | No spare parts |
| TIRED MAN LOUNGE CHAIR + OTTOMAN | Broken legs, in general broken joints on the series, If inside construction breaks. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. | Plastic round part for wheel |
| INGEBORG LOUNGE CHAIR + OTTOMAN | Broken legs, in general broken joints on the series, If inside construction breaks. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. | No spare parts |
| CAIRN POUF | Broken legs, broken joints and inside construction. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. | No spare parts |
| READY DINING CHAIR | Broken frames or seat and backrest. | Normal wear and tear / failure caused by improper maintenance or improper use of the product. Wear parts, such as gliders. | No spare parts |