

ACTIU WARRANTY CERTIFICATE



ACTIU certifies that its products are free from defects in workmanship and any material at source. This warranty shall be only effective under conditions of normal use of the products in normal office and administrative workplaces conditions and following manufacturer's instructions of use for its installation and maintenance.

In addition, ACTIU BERBEGAL Y FORMAS, S.A. offers a 5 years continuity for its manufactured standard products, included in its official pricelist, from its production date. Any replacement or new supply of non-standard products shall be subject to specific conditions. Otherwise, reasonable functional alternatives or aesthetical alternatives will be offered.

This warranty is valid from the date of delivery to the End User and is non-transferable.

PRODUCTS	YEARS	COMPONENTS
DESKING SYSTEMS AND RECEPTION	12	Glass and compact laminate* tops and modesty panels.
	10	Board tops, board and steel modesty panels, feet, aluminium and steel structures, anti-shock edges, plates, cable trays and aluminium cable access.
	5	Accessories, cable spines, plastic cable access, brackets, clip systems and turn flip-top.
	3	Wood legs and structures, Mobility and Talent 500 elevation system.
	2	Trama and Talent turn-systems, connectivity accessories, and shucko.
SCREENS	12	Glass and compact laminate tops.
	10	Fixing and support systems, trimming and board tops.
	5	Foam.
TASK SEATING	10	Aluminium bases **, power, arms and backrest
	5	Plastic bases, power, arms and backrest, seat and arm structure, armrest, plastic backrest frame, gas lift system, power mechanism, auto-return system, back elevation system, lumbar support and headrest.
	3	Flexible foam seat and back.
	2	Castors*** and synchro mechanism and chair turn system.
MULTI-PURPOSE SEATING	10	Aluminium legs, frames, aluminium bases**, feet, aluminium or steel tube internal structures aluminium backrest, wood shells, aluminium arms and writing tablets.
	5	Plastic bases, plastic internal structure, monoblock shells, polyurethane (PUR) and plastic seats, PUR and plastic backrest, backrest frames and armrests.
	3	Wood legs and bases, flexible foam seat and back, flexible foam monoblock shell of flexible foam (noom50).
	2	Castors***, chair turn mechanism, auto-return mechanism and writing tablet turn mechanism.
BENCH SEATING	10	Structures.
	7	Steel seats and backrests.
	5	Solid shells and PUR backrests.
	2	Connectivity accessories and shucko.
AUDITORIUM SEATS	5	Inner structures.
	3	Folding systems.
	2	Foam.
SOFT SEATING	12	Aluminium feet and bases, frames, aluminium or steel tube internal structure.
	10	Plastic inner structure.
	5	Wood legs and bases, flexible foam seat and back, gas lift.
	3	Castors*** and auto-return system

FILING SYSTEMS	10	Frames, doors, tops, steel plates and board shelves.
	7	Steel shelves
	5	Handles, accessories and cable access flip-top systems.
	3	Wood legs and bases.
	2	Hinges, slides, locks and castors***.

* 10-year warranty for compact laminate with outdoor use

** 7-year warranty for polished and chromed bases

*** 1-year warranty for castors with intensive use 24/7

PARTICULAR CONDITIONS OF WARRANTY APPLICATION

Fabrics for chairs and screens upholstery

(Warranty offered by the manufacturer under conditions of normal use and appropriate maintenance)

- **GABRIEL**
10-years warranty / Series: String, Step, Melange, Harlequin, Rhythm, Felicity, Spin and Omega 3D(*).
- **CAMIRA**
10-years warranty / Series: Xtreme Plus(*) and Synergy.
5-years warranty / Series: Blazer(*) and Lucia(*).
- **KVADRAT**
10-years warranty / Series: Steelcut Trio 2(*).
- **RIBAS MONTEIRO**
3-years warranty / Series: Portus B.
- **SPRADLING**
3-years warranty / Series: Valencia.
- **K+R. Series**
2-years warranty / Series: Mesh 4746(*).
- **SCOP TEXTIL**
2-years warranty / Series: NET(*).
- **MARIANO FARRUGIA**
2-years warranty / Series: P/J (Leather).

(*) Products to be discontinued

Exclusions of the warranty:

- Damages due to the product misuse, non-according to the purpose of the product. ACTIU products have been designed to be used in normal office and administrative workplaces conditions.
- Products exposed to inappropriate environmental conditions: abrupt temperature changes (ideal temperature between 5 and 30 °C or 41 and 86°F), excessive humidity (over 55%), continuous sunlight exposure, continuous outdoor use, inclemency, etc. The manufacturer states that its products are conceived for indoor use except otherwise stated. Products designed for outside not subject to this exception: Wing and Tabula 20 Compact Laminate.
- Natural tear and wear for the product within a normal office environment and use of purpose.
- Product or components' repairs and modifications without the express authorization of the manufacturer or done by non-authorized personnel using non-original components.
- Product installation non-according to the manufacturer's instructions.
- Improper maintenance or non-according to the manufacturer instructions.
- The warranty will be proportionally reduced in case of use for more than one 8 hours working shift. This exclusion does not apply to task seating products with warranty 24/7: Winner, TNK and TNK Flex.
- Electrical power drops and surges, electrical network failures in place originating failures and / or breakages in the motors and electrical mechanisms of the product.
- Changes in sound level (decibels) of motors and electric mechanisms.
- Damages due to acts of vandalism, accidents or due to violent blows or repetitive strains.
- Damages with origin in events of force majeure or acts of God.
- Fabrics and materials provided by the client.
- Consumable products (v.gr. batteries, lamps, etc.).
- The instructions and recommendations for the use and maintenance of electrical components will be those provided by the manufacturer of such components.
- In case of projects in which ACTIU supplies third-party products, these products not manufactured by ACTIU will have the guarantee provided by said manufacturer, which will be transferred directly to the customer.
- Replacement of spare parts or repairs made by ACTIU will not mean an extension of the warranty period for the affected parts.

The option of repair, replacement or price reimbursement will be decided exclusively under ACTIU discretion according to the content of this Warranty and it will be the only remedy a customer can claim for a defective product.

In order to determine the causes of a breakage or wearing parts for warranty execution, the evidence must be sent to ACTIU for examination.

Liability of ACTIU shall be limited to the obligations included in this document with the limit of the invoiced amount to the client for the defective product. ACTIU shall not be liable for any loss and/or damages, direct or consequential, incurred or suffered by the purchaser or any third party in respect of its products.

This warranty is the only one offered by the manufacturer and no other warranty, express or implicit, has been provided by contract, with exclusion of any warranty offered by a dealer under its own responsibility.

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Specifications are subject to change without notice.