
From: Artisan d.o.o. <info@artisan.ba>
Subject: RE: Artisan Web poruka

All our products are under the 2-year guarantee period as of the date of purchase of a specific product.

Avoid placing the product near a source of heat and exposing it to direct sunlight as this may cause alternations in the tone and affect the hardness of the product. Avoid improper use of the product, such as sitting on a backrest or armrest, or swinging or standing on a chair. Avoid placing greasy, wet, hot, or cold objects directly on the solid wood surfaces, as they may leave a permanent trace. Wipe the surface regularly with a clean and dry cloth. If the surface of the product is dirty, you can wipe it using a well-drained cloth soaked in water or a light neutral soap. Remove any soapy residue immediately. If the surface is slightly damaged or appears matt, we recommend our wood surface maintenance kit. Avoid products containing acetone, diluents, ammonia, abrasive detergents, or furniture wax. Avoid placing greasy, wet, hot, or cold objects directly on the solid wood surfaces, as they may leave a permanent trace.

Srdačan pozdrav/ Best regards/ Mit freundlichen Grüßen

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