

# Warranty Matrix

Specified product warranties 2022



**normann**

C O P E N H A G E N


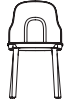

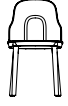
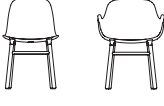


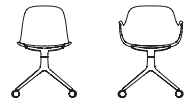
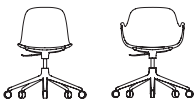


# Chairs



**normann**

C O P E N H A G E N

## Warranty Matrix

YEARS OF WARRANTY:	2	5
 Ace chair upholstery black steel		X
 Allez Chair PP & oak	X	
 Allez Chair Molded wicker seat PP & oak	X	
 Allez Chair Upholstery PP & oak	X	
 Form chair / Armchair oak, walnut & black oak	X	
 Form chair / Armchair steel, chrome & brass, front upholstery, full upholstery		X
 Form chair / Armchair aluminum swivel 4L, front upholstery, full upholstery	X <sup>*</sup>	X
 Form chair / Armchair aluminum swivel 4W, front upholstery, full upholstery	X <sup>*</sup>	X
 Form chair / Armchair aluminum swivel 5W gaslift	X <sup>*</sup>	X
 Form chair stacking		X
 Herit chair / armchair shell & Herit chair / armchair seat upholstery		X


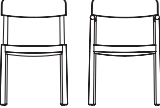
\* A 2 year warranty is offered on swivel, gaslift and tilt mechanisms

## Warranty Matrix

YEARS OF WARRANTY:	2	5
 Hyg chair shell steel, front & full upholstery		X
 Hyg chair wood oak and black oak, shell, front & full upholstery	X	
 Hyg chair swivel 4L shell, front & full upholstery	X <sup>*</sup>	X
 Hyg chair swivel 4w shell, front & full upholstery	X <sup>*</sup>	X
 Hyg chair swivel 5w gaslift shell, front & full upholstery	X <sup>*</sup>	X
 Hyg comfort chair oak & steel		X
 Just chair oak	X	
 Just chair shell / steel / Full upholstery steel & chrome		X
 Knot chair	X	
 My chair wood shell, front & full upholstery	X	
 My chair steel shell, front & full upholstery	X	

\* A 2 year warranty is offered on swivel, gaslift and tilt mechanisms

Warranty Matrix

YEARS OF WARRANTY:	2	5
 <p>Studio chair / armchair black steel shell, front &amp; full upholstery</p>		X
 <p>Timb chair &amp; Timb armchair</p>	X	

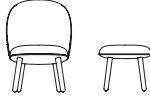


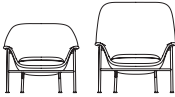
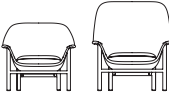






# Lounge Chairs



**normann**


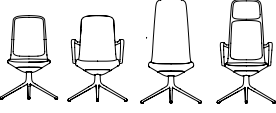



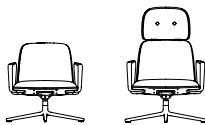
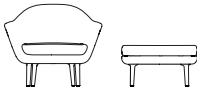


C O P E N H A G E N

Warranty Matrix

YEARS OF WARRANTY:	2	5
 Ace lounge & Ace footstool wood		✗
 Ace lounge & Ace footstool steel		✗
 Ark armchair		✗
 Drape lounge chair low/high steel + w. headrest		✗
 Drape lounge chair low/high wood + w. headrest		✗
 Era lounge chair low / high & Era footstool wood		✗
 Era lounge chair low / high & Era footstool steel & chrome		✗
 Era lounge chair low / high swivel aluminum & Era footstool	✗*	✗
 Hyg lounge chair low / high wood & Hyg footstool		✗
 Hyg lounge low / high swivel & Hyg footstool	✗*	✗
 Hyg lounge low / high swivel tilt	✗*	✗

\* A 2 year warranty is offered on swivel, gaslift and tilt mechanisms

## Warranty matrix

YEARS OF WARRANTY:	2	5
 My chair lounge shell, front & full upholstery	X	
 Off chair & armchair low/high, + w. cushion	X <sup>*</sup>	X
 Off chair & armchair low/high 5W, gaslift + w. cushion	X <sup>*</sup>	X
 Pad lounge low / high & Pad footstool		X
 Pad lounge chair low / high swivel 4W	X <sup>*</sup>	X
 Pad lounge chair low / high swivel 4W with tilt	X <sup>*</sup>	X
 Sum armchair & Sum pouf alu / black alu		X
 Swell armchair		X
 Timb lounge armchair, upholstery	X	

\* A 2 year warranty is offered on swivel, gaslift and tilt mechanisms




# Barstools



**normann**

C O P E N H A G E N





## Warranty matrix

YEARS OF WARRANTY:	2	5
 Ace bar chair 65 cm / 75 cm upholstery black steel		X
 Circa barstool 65 cm / 75 cm black steel / upholstery		X
 Form barstool 65 cm / 75 cm oak, walnut & black oak	X	
 Form barstool 65 cm / 75 cm steel, chrome & brass		X
 Form bar chair 65 cm / 75 cm steel		X
 Form bar armchair 65 cm / 75 cm steel		X
 Form barstool 65 cm / 75 cm stacking steel & chrome		X
 Hyg barstool 65 cm / 75 cm shell, front & full upholstery		X
 Hyg barstool wood 65 cm / 75 cm shell, front & full upholstery	X	
 Just barstool 65 cm / 75 cm shell & full upholstery, steel & chrome		X
 Just barstool 65 cm / 75 cm with backrest shell & full upholstery, steel & chrome		X

**normann**

C O P E N H A G E N

**Warranty Matrix**

YEARS OF WARRANTY:	2	5
 <p>My chair barstool 65cm / 75cm wood shell, front &amp; full upholstery</p>	X	
 <p>My chair barstool 65cm / 75cm black steel &amp; chrome shell, front &amp; full upholstery</p>	X	
 <p>Studio barstool 65cm / 75cm wood shell, front &amp; full upholstery</p>	X	
 <p>Studio bar chair 65 cm / 75 cm black steel shell, front &amp; full upholstery</p>		X

**normann**

C O P E N H A G E N

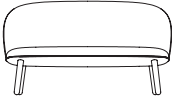
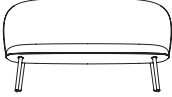
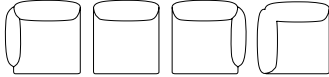

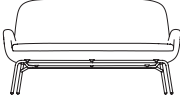
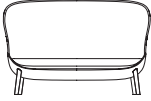

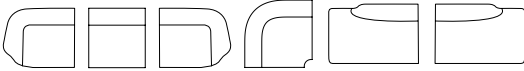
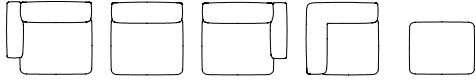
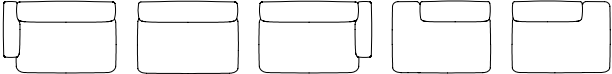
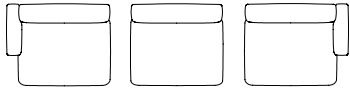
# Sofas & Modular Sofas



**normann**

C O P E N H A G E N

Warranty Matrix

YEARS OF WARRANTY:	2	5
 Ace sofa wood		X
 Ace sofa steel		X
 Ark modular sofa 100 - 110 - 120 - 150		X
 Era sofa wood		X
 Era sofa steel & chrome		X
 Hyg sofa wood		X
 Swell sofa 2 seater & 3 seater		X
 Sum Modular Sofa		X
 Rope modular sofa 100 - 110 - 120 - 150 & Pouf		X
 Rope modular sofa 300 - 310 - 320 - 330 - 340		X
 Rope modular sofa 400 - 410 - 420		X

**normann**

C O P E N H A G E N



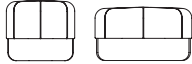
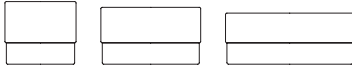

# Poufs & Stools



**normann**

C O P E N H A G E N

Warranty Matrix

YEARS OF WARRANTY:	2	5
 <p>Bit Stool, Bit Stool Cone, Bit Stool Stack</p>	X	
 <p>Circa Stool 45 cm Black Steel, Upholstery</p>		X
 <p>Circus pouf</p>		X
 <p>Silo pouf</p>		X
 <p>Tap stool</p>		X



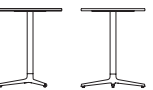
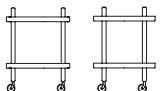

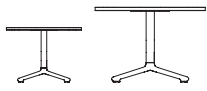

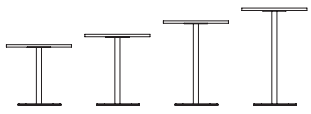
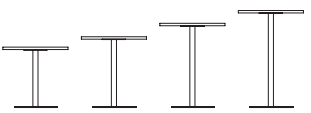


# Tables



**normann**  
C O P E N H A G E N





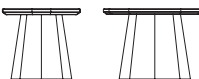
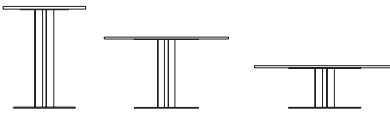
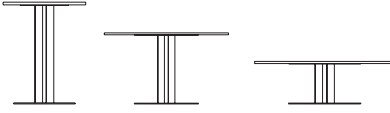
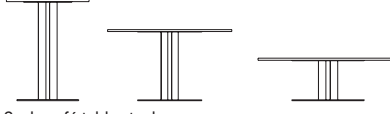
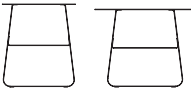




Warranty Matrix




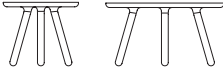
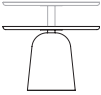

YEARS OF WARRANTY:	2	5
 <p>Allez Table wood</p>		X
 <p>Allez Table marble</p>		X
 <p>Allez Table steel</p>		X
 <p>Block Table</p>	X*	X
 <p>Ding</p>		X
 <p>Era table Ø60 &amp; Ø70, alu &amp; black alu</p>		X
 <p>Form café table square &amp; round wood</p>		X
 <p>Form café table square &amp; round marble</p>		X
 <p>Form café table square &amp; round steel</p>		X
 <p>Grow table</p>		X
 <p>Journal Desk</p>		X

\* A 2 year warranty is offered on swivel, gaslift and tilt mechanisms

## Warranty Matrix

YEARS OF WARRANTY:	2	5
 Lunar coffee table H40 Ø70 cm alu & black alu / wood		X
 Lunar coffee table H40 Ø70 cm, H45 Ø60 alu & black alu / marble		X
 Lunar coffee table H45 Ø60 cm alu & black alu / wood		X
 Lug		X
 Pine		X
 Scala café table wood		X
 Scala café table marble		X
 Scala café table steel		X
 Stay		X
 Slice table		X
 Slice table vol 2		X

Warranty Matrix

YEARS OF WARRANTY:W	2	5
 <p data-bbox="225 356 368 378">Slice table linoleum</p>		X
 <p data-bbox="225 508 272 530">Stock</p>		X
 <p data-bbox="225 660 268 683">Solid</p>		X
 <p data-bbox="225 810 268 833">Tablo</p>	X	
 <p data-bbox="225 963 261 985">Turn</p>	X	
 <p data-bbox="225 1113 309 1135">Union table</p>		X

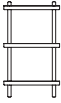
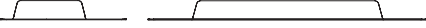


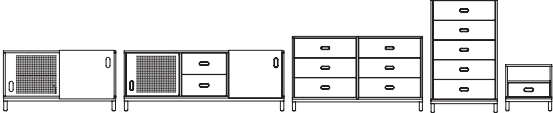

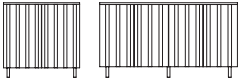

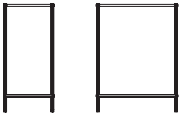
# Storage



**normann**

C O P E N H A G E N

Warranty Matrix

YEARS OF WARRANTY:	2	5
 <p>Block shelf</p>		X
 <p>Jet</p>		X
 <p>Jam</p>		X
 <p>Jalousi</p>	X	
 <p>Kabino</p>	X	
 <p>One Step Up</p>	X	
 <p>Rib cabinet &amp; sideboard</p>	X	
 <p>Sko</p>	X	
 <p>Toj</p>	X	