

Resident

Warranty:

Resident USA Ltd warrants its products to be free from defects in materials and workmanship for a period of three (3) years from date of delivery (Jiro chairs = 5 years) During this warranty period Resident will repair or replace, at its option, products that are proven to be defective. All Resident lighting must be installed by a certified electrician. This warranty does not apply to damages resulting from accident, alteration, tampering, misuse, negligence or abuse. This warranty does not apply to light bulbs, which are not products manufactured by Resident and are supplied by Resident only as an accommodation (please note some lighting fixtures do not ship with light bulbs). The warranty only covers materials and no other costs associated with replacing faulty products. If a product is deemed faulty after the warranty period has expired, this will be assessed on a case by case basis at the discretion of the Resident team.

Care instructions:

Wood

It is important to remember that wood is a living material. Although no longer part of a tree, wood is still very much a part of its environment, responding to light, temperature, humidity, and wear. As wood is a natural material, variances in grain and colour may occur between furniture items. As the wood ages, the colour will mellow and deepen. This is a natural process due to oxidation of the wood and finishes along with the ultraviolet light naturally present in sunlight. Avoid leaving wooden furniture in direct sunlight or under heat pumps/air conditioning units for prolonged periods, as it may cause movement within the wood. The lacquer finish on your furniture should provide years of protection against dirt and moisture. Still, it is important to note that care must be taken to prevent excess moisture from coming in contact with the piece. It is important to ensure that any liquid spilled on the surface is wiped up immediately and cleaning cloths are lightly damp, with excess moisture dried afterwards.